# University of Calgary Department of Communication, Media and Film

## Communication and Culture CMCL 507 S01 Peer Mentoring and Collaborative Learning

#### Fall 2016

Sept 14 – Dec 7 2016 W 17:00-19:45

**Instructor:** Dr. Kyla Flanagan

Office: BI 266

**Office Phone:** 403-220-7644

**E-Mail:** kmflanag@ucalgary.ca

**Web Page:** D2L available through MyUofC portal

Office Hours:

By appointment

## **Course Description**

In this course, students (Peer Mentors) will gain both theoretical knowledge of mentoring and practical experience in supporting their peers through the learning process. Peer Mentors enrolled in this course will act as a bridge between the host instructor and students in a course in which the Peer Mentors have previously demonstrated excellence; they will encourage and motivate learning, convey enthusiasm for course material, and provide support for active learning in and out of the classroom. Specific mentorship duties will be dependent on the host instructor's requirements and each Peer Mentor's vision of mentorship. This course will support Peer Mentors in their role by providing instruction in science-based learning theories and in principles and practices of group facilitation.

## **Additional Information**

This course includes a 40-hour practicum as a Peer Mentor in your host class. Coordination of your practicum should take place in consultation with your *host instructor*.

## **Objectives of the Course**

- (1) Practicum -- Apply theories of learning and tools for teaching during the mentorship of peers in host class
- (2) Foundational Concepts explain and describe different theories of learning, tools for teaching and approaches of mentorship
- (3) Reflection -- Write critical reflections on experiences linking foundational concepts of learning/mentoring and the practice of teaching/mentorship
- (4) Facilitation Apply theories of group management, engagement, team building, and conflict resolution during facilitation within CMCL 507

### **Textbooks and Readings**

All readings will be provided on D2L

#### Internet and electronic communication device information

Please be respectful of your classmates if you decide to use computers or other mobile devices during class time.

## **Responsibilities and Expectations**

My philosophy of teaching is that it is my responsibility to 'set the stage' for learning to occur. It is my job to ensure that the classroom environment, support materials, and assessment tools used all support the conditions that allow students to learn. Feedback from students is very important in this so that I know whether such conditions exist, how well the course is going and where problems are arising. I encourage you to feel free to tell me about these things at any point in the semester. It is also my goal that, as much as possible, students will spend class time actively working with course material and applying what has been learned from the readings and lectures. This means coming to class prepared and willing to participate!

## My expectations of you:

- treat others in class with respect. This means:
  - Be considerate, open, and encouraging of the contributions of other students in the class
  - Listen actively to others
  - Assume positive intent when receiving feedback from others
  - Be supportive of the efforts and initiatives of others
  - Restrict your use of laptops and other electronic devices to only those activities directly related to class
  - Be on time & come prepared; participate actively in class

## What you can expect from me:

- Treat all students with respect
- Start and end classes on time
- Available outside of class time to discuss course content or any other course concerns
- Post materials for lecture and labs on D2L in a timely manner
- Reply to emails within 24 h (except weekends)

## **Assignments and Evaluation**

Students will earn grades based on the requirements they choose to complete. Students must complete all the requirements at **AND** below their chosen grade. For example, students who aim to earn an A, must complete all 4 of the Learning Bundles, students who choose to earn a B, must complete Learning Bundles 1-3. Failure to successfully complete Learning Bundle 1 will result in an F grade.

### Learning Outcomes for each of the 4 Learning Bundles

- (1) Practicum -- Apply theories of learning and tools for teaching during the mentorship of peers in your host class
- (2) Foundational Concepts explain and describe different theories of learning, tools for teaching and approaches of mentorship
- (3) Reflection -- Write critical reflections on experiences linking foundational concepts of learning/mentoring and the practice of teaching/mentorship
- (4) Facilitation Apply theories of group management, engagement, team building, and conflict resolution during facilitation within CMCL507

To receive a D, you must complete the *Practicum* learning bundle to an "acceptable" standard as defined by the Practicum Specifications & Rubric

To receive a C, you must complete the requirements of a D, as well as complete the *Foundational Concepts* learning bundle to an "acceptable" standard as defined by the Foundational Concepts Specifications & Rubric

To receive a B, you must complete all the requirements of a C, as well as complete the *Reflection* learning bundle to an "acceptable" standard as defined by the Reflection Specifications & Rubric

To receive an A, you must complete all the requirements of a B, as well as complete the *Facilitation* learning bundle to an acceptable standard as defined by the Facilitation Specifications & Rubric.

Additionally, for an A, you must produce a *Mentoring Philosophy* and pull together materials produced during the course into a professional Portfolio to an "acceptable" standard as defined by the Mentoring Philosophy & Portfolio Specifications and Rubrics.

**Specifications for each Learning Bundle** – for each learning Bundle you must successfully complete <u>all</u> the points specified

## 1. Practicum Specifications:

- Complete an *average* of 3 hours/week of practicum with the host class where you provide mentorship to your peers (some weeks may be more than 3 hours, some weeks less, but *on average* the expectation is 3 hours per week).
- Conduct yourself professionally in interactions with your host instructor including attending and being on time for meetings (missing or arrive late to no more than <u>one</u> meeting in the semester without notice).
- Conduct yourself professionally in interactions and communication with students in the host class.
- \*\* This Learning Bundle will be assessed by your *host instructor* mid-semester and at the end-of-semester using the <u>Practicum</u> Rubric on D2L. Only the end-of-semester evaluation will determine successful completion of this Learning Bundle.

### 2. Foundational Concepts Specifications:

- Attend, be on time, and participate in our SCIE511/CMCL507 class activities and discussions with no more than 1 unexcused late/absence during the semester.
- Submit at the <u>start of the first class (Sept 14)</u> a ~300-word typed *Semester Plan* outlining your goals you wish to work towards throughout the semester. Credit for this is awarded if the Semester Plan demonstrates sound academic effort, as measured by completeness and professional writing.
- Submit at the <u>start of each class (excluding the first class) (Sept 21 Dec 7)</u> a ~300-word typed *Reading Summary* outlining the most important points of the reading(s) for the week. Credit for the Reading Summaries will be awarded if it demonstrates sound academic effort, as measured by: completeness, synthesis of ideas in your own words and professional writing.
  - o The Reading Summary should highlight the main points of the reading(s), make links to your personal experience, and provide insights for your mentorship.
  - o Reading Summaries less than 200 words will not be given credit.
  - o **10 out of a possible 11** Reading Summaries must be submitted to these specifications to successfully complete this aspect of this Learning bundle.

## 3. Reflection Specifications:

- Submit at the <u>start of class every two weeks</u> (Sept 21, Oct 5, Oct 19, Nov 2, Nov 16, Nov 30) a ~800 word typed *Critical Reflection*.
- **5 out of a possible 6** Critical Reflections must be to an "acceptable" standard, as defined by the *Critical Reflection Rubric* provided on D2L.
- Critical Reflections less than 400 words will not be given credit.
- \*\* For Students to receive an "A", for this Learning Bundle they must ALSO:
  - On the <u>last day of the semester</u>, submit a ~600 word typed *Mentoring Philosophy* explaining your reasoning for mentoring, providing a brief description of how you mentor and justifying your beliefs about mentoring. The Mentoring Philosophy must be completed to an acceptable standard as outlined in the *Mentoring Philosophy* Rubric on D2L.
  - On the <u>last day of the semester</u>, submit a *Portfolio* containing all the material produced during the semester including all submitted Critical Reflections and the Mentoring Philosophy as well as any other documents as specified in the Portfolio Rubric. The Portfolio must be completed to an acceptable standard as outlined in the <u>Portfolio</u> Rubric on <u>D2L</u>.

## 4. Facilitation Specifications:

- Facilitate 1 group "check-in". Guidelines for your role in facilitating the check-in will be provided during the first class.
- In a small group of 2-3 students, facilitate a 40-minute class on a topic provided at an "acceptable" standard as outlined in the *Facilitation* Rubric on D2L.
- At the start of your facilitated class, provide to the instructor a detailed, typed 'lesson plan' for the class, identifying learning outcomes, pedagogical tools and techniques used, and motivation for approaches/strategies/tools used.
- \*\* Students will be given **three (3) 'free-passes'** you can use to get "forgiveness" for lateness/absence or to re-submit any material <u>once per pass</u> as a re-attempt to get the work to an "acceptable" standard. \*\*
- \*\* Students who exceed expectations FOR A GIVEN letter grade, will earn the "+" letter designation. For example, a student aiming to complete the "B" letter grade requirements who completes 6 out of 6 Critical Reflections to an acceptable standard (rather than 5/6) and 11 out of 11 Reading Summaries to an acceptable standard (rather than 10/11) will earn a B+ letter grade. To earn an A+ students must exceed expectations for all Learning Bundles. \*\*
- \*\* Students who do not successfully complete <u>1 (and only 1)</u> of the specifications within a single Learning Bundle, will earn the "-" letter designation. This excludes the Practicum Bundle, which must be completed for successful completion of the course. For example, a student aiming to complete the "B" letter grade requirements, who only completes 4 out of 6 Critical Reflections to an acceptable standard (rather than 5/6) or 9 out of 11 Reading Summaries to an acceptable standard (rather than 10/11) will earn a B- letter grade. Students not successfully completing more than one of the specifications within a single Learning Bundle, will be assessed as not having met the requirements for that Learning Bundle and will drop to the Letter grade associated with the Learning Bundles they have successfully completed.\*\*

Registrar-scheduled Final Examination: No

**Submission of Assignments:** Please hand in your assignments directly to your instructor or use the D2L assignment dropbox (if provided).

Please include only your ID number on all assignments. Personal information is collected in accordance with the *Freedom of Information and Protection of Privacy (FOIP) Act*. For more information, see <a href="http://www.ucalgary.ca/secretariat/privacy">http://www.ucalgary.ca/secretariat/privacy</a>

**Note:** It is the student's responsibility to keep a copy of each submitted assignment and to ensure that the proper version is submitted (particularly in courses requiring electronic submission). Including a version date in your file name may be useful.

### **Student Accommodations:**

Students seeking an accommodation based on disability or medical concerns should contact Student Accessibility Services; SAS will process the request and issue letters of accommodation to instructors. For additional information on support services and accommodations for students with disabilities, visit <a href="https://www.ucalgary.ca/access/">www.ucalgary.ca/access/</a>.

Students who require an accommodation in relation to their coursework based on a protected ground other than disability should communicate this need in writing to their Instructor. The full policy on Student Accommodations is available at <a href="http://www.ucalgary.ca/policies/files/policies/student-accommodation-policy.pdf">http://www.ucalgary.ca/policies/files/policies/student-accommodation-policy.pdf</a>.

- Students seeking accommodation for transient illnesses (e.g., the flu) should contact their
  instructors. Whenever possible, students should advise their instructors in advance if they will be
  missing quizzes, presentations, in-class assignments, or group meetings.
- When accommodations are granted, they may take forms other than make-up tests or assignments. For example, the weight of a missed grade may be added to another assignment or test.
- For information on Deferrals of Final Exams and Term Work, see sections G.6 and G.7 of the *University Calendar* at <a href="http://www.ucalgary.ca/pubs/calendar/current/g-6.html">http://www.ucalgary.ca/pubs/calendar/current/g-6.html</a>
   and <a href="http://www.ucalgary.ca/pubs/calendar/current/g-7.html">http://www.ucalgary.ca/pubs/calendar/current/g-7.html</a>

## **Writing Skills Statement**

Department policy directs that all written assignments (including, to a lesser extent, written exam responses) will be assessed at least partly on writing skills. Writing skills include not only surface correctness (grammar, punctuation, sentence structure, etc) but also general clarity and organization. Sources used in research papers must be properly documented. If you need help with your writing, you may use the Writing Centre. Visit the website for more details: <a href="http://www.ucalgary.ca/ssc/writing-support">http://www.ucalgary.ca/ssc/writing-support</a>

#### Grading & Grade Scale of the Department of Communication, Media and Film

Final grades are reported as letter grades as outlined in the section on Assignments and Evaluation.

### **Plagiarism**

Using any source whatsoever without clearly documenting it is a serious academic offense. Consequences include failure on the assignment, failure in the course and possibly suspension or expulsion from the university.

You must document not only direct quotations but also paraphrases and ideas where they appear in your text. A reference list at the end is insufficient by itself. In-text citations must be provided, and readers must be able to tell exactly where your words and ideas end and other people's words and ideas begin. Wording taken directly from a source must be enclosed within quotation marks (or, for long quotations, presented in the format prescribed by the documentation style you are using). Paraphrased information must not follow the original wording and sentence structure with only slight word

substitutions here and there. These requirements apply to all assignments and sources, including those in non-traditional formats such as Web pages or visual media.

For information on citation and documentation styles (including APA, Chicago, IEEE, MLA, and others), visit the links provided at <a href="https://ucalgary.ca/ssc/resources/writing-support/436">https://ucalgary.ca/ssc/resources/writing-support/436</a>. If you have questions about how to document sources, please consult your instructor or the Writing Centre (3<sup>rd</sup> Floor TFDL, <a href="http://www.ucalgary.ca/ssc/writing-support">http://www.ucalgary.ca/ssc/writing-support</a>).

#### **Academic Misconduct**

For information on academic misconduct and its consequences, please see the University of Calgary Calendar at http://www.ucalgary.ca/pubs/calendar/current/k.html

## **Research Ethics**

Whenever you perform research with human participants (e.g., surveys, interviews, or observations) as part of your university studies, you are responsible for following university research ethics guidelines. Your instructor must review and approve your research plans and supervise your research. For more information about your research ethics responsibilities, see <a href="http://arts.ucalgary.ca/research/resources/ethics">http://arts.ucalgary.ca/research/resources/ethics</a>

## Important information, services, and contacts for students

For information about	Visit or contact		
ARTS PROGRAM ADVISING (ASC)	SS 102 403-220-3580 <u>artsads@ucalgary.ca</u>		
CAMPUS SECURITY	http://www.ucalgary.ca/security/ 403-220-5333		
Calgary Police Service	403-266-1234 Emergency: call 911		
Emergency Text Messaging	http://www.ucalgary.ca/emergencyplan/textmessage		
Emergency Evacuation & Assembly	http://www.ucalgary.ca/emergencyplan/assemblypoints		
Safewalk Program	If you feel uncomfortable walking alone at any time, call Campus Security for an escort (220-5333). For more information, see <a href="http://www.ucalgary.ca/security/">http://www.ucalgary.ca/security/</a>		
DESIRE2LEARN (D2L) Support	http://elearn.ucalgary.ca/desire2learn/home/students		
IT help line	403-220-5555 or itsupport@ucalgary.ca		
STUDENT SUCCESS CENTRE	http://ucalgary.ca/ssc		
Writing Support Services	http://www.ucalgary.ca/ssc/writing-support		
Student Services Mobile App	http://ucalgary.ca/currentstudents		
STUDENTS' UNION CONTACTS			
Faculty of Arts Reps	https://www.su.ucalgary.ca/about/who-we-are/elected-officials/		
Student Ombudsman	http://www.ucalgary.ca/provost/students/ombuds		

## **SU WELLNESS CENTRE**

- Counselling Services
- Health Services
- Distress centre 24/7 CRISIS LINE
- Online resources and tips

**403-210-9355** (MSC 370), M-F, 9:00–4:30 pm

http://ucalgary.ca/wellnesscentre/counselling

http://ucalgary.ca/wellnesscentre/health

403-266-HELP (4357)

http://ucalgary.ca/wellnesscentre/healthycampus

If you're concerned about a friend or your own wellbeing, it is important to seek help early. Call or visit the SU Wellness Centre or the 24-hour crisis line.

Week	Theme	Activities	Readings	Assessment	
1 (Sep 14)	Welcome to the Curricular Peer Mentoring program!	Orientation and Introduction  Ethics paperwork, Course Outline  Reflective Writing	1. Course Outine ( D2L) 2. Ethics Guidelines (in class) 3. Question Formulation Technique (in class) 4. Critical Reflection Specifications (in class) 5. "Reflection in Higher Education Learning" (D2L) 6. "Reflective Writing Guidance Notes for	DUE: <u>Semester Plan</u>	
		Specifications for Critical Reflections	Students" (D2L)		
2 (Sep 21)	The Nature of Learning	Facilitated Check-in (45 minutes)	1. "The Nature of Learning: Using Research to Inspire Practice – the Practitioner's Guide" (D2L)	DUE: <u>Reading Summary</u> #1 DUE: <u>Critical Reflection</u> #1	
		De-brief The Nature of Learning			
		Constructing an activity/lesson plan incorporating The Nature of Learning			
		Facilitated Check-in (45 minutes)			
3 (Sep 28)	Active Learning	Active learning. What is it? Why do we do it? What's the alternative? Who holds the responsibility for learning, teacher or student?	1. "Classroom activities for Active Learning" (D2L)	DUE: <u>Reading Summary</u> #2	
		Discussion: Sage on the Stage vs. Guide on the Side			
		Incorporate an Active Learning Technique into a mentoring plan			
	Collaborative Learning	Facilitated Check-in (45 minutes)	1. "My Pedagogical Creed" (D2L)	DUE: Reading Summary #3 DUE: Critical Reflection #2	
4 (Oct 5)		De-brief "My pedagogical creed"	2. "The Art of Collaborative Learning" (D2L)		
		Designing and learning institution			
5 (Oct 12)	Metacognition & Exam prep.	Facilitated Check-in (45 minutes)	1. "Promoting Student Metacognition" (D2L)		
		De-brief "Promoting Student Metacognition"	2. "Improving Students' Learning with effective learning techniques" (handouts in class)	DUE: Reading Summary #4	
		Jigsaw activity on studying techniques that help students learn			
Empowering Learners					
6*	Power & Zone of Proximal development	Check-in (45 minutes)	"In and Out of the Zone of Proximal     Development. Vygotsky on Education" (D2L)     "Collaboration across the power line" (D2L)	DUE: <u>Reading Summary</u> #5 DUE: <u>Critical Reflection</u> #3	
(Oct 19)		Student Facilitated Class			
7*	Is intelligence fixed? The will to learn	Check-in (45 minutes)	"Why do beliefs about intelligence influence learning success?" (D2L)	DUE: Reading Summary #6	
(Oct 26)		Student Facilitated Class			
8* (Nov 2)	Teaching and Freedom	Check-in (45 minutes)	1. "Pedagogy of the oppressed" Chapter 2 (D2L)	DUE: <u>Reading Summary</u> #7 DUE: <u>Critical Reflection</u> #4	
		Student Facilitated Class			
9 (Nov 9)		1	Reading Days NO CLASS		
10* (Nov 16)	Gender and the classroom	Check-in (45 minutes)	1. "Teaching to Transgress"	DUE: Reading Summary #8 DUE: Critical Reflection #5	
(51 10)	CIASSIUUIII	Student Facilitated Class Chask in (45 minutes)		SOL. CIRCLE NETICATION #3	
11* (Nov 23)	Transformative Learning	Check-in (45 minutes) Student Facilitated Class	1. "Transformative Learning: From Theory to Practice" (D2L)	DUE: Reading Summary #9	
12*	0) Holistic Learning	Check-in (45 minutes)	"Towards a philosophy of human learning. Human learning: An holistic approach" (D2L)	DUE: Reading Summary #10 DUE: Critical Reflection #6	
(Nov 30)		Student Facilitated Class			
	Teaching with Heart and Soul	Check-in (45 minutes)	1. "Teaching with Heart and Soul: Reflections on Spirituality in Teacher Education" (D2L)	DUE: <u>Reading Summary</u> #11 DUE: <u>Final Portfolio</u> with	
		Student Facilitated Class		Mentoring Philosophy	