COURSE OUTLINE

1. **Course**: CHEM 311, Analytical Chemistry: Quantitative Analysis - Fall 2021
   Lecture 01: MWF 13:00 - 13:50 in ST 140

   **Instructor**  
   Dr. Amanda Musgrove  
   amanda.musgrove@ucalgary.ca  
   **Office**  
   SA 144F

   **By appointment:**
   https://outlook.office365.com/owa/calendar/AmandaMusgrove@uofc.onmicrosoft.com/bookings/  
   I will respond to communication within 1-2 business days. Responses on evenings and weekends will be delayed.

**In Person Delivery Details:**

**Lectures** include an in-person component. Wednesday and Friday classes will be held in-person as scheduled in your Student Centre. These class sessions will include graded work that will be completed during the scheduled class time. These assignments are group-based work: make-ups outside scheduled class times will not be possible. Up to three absences from these sessions will be excused automatically (see Grading below). Due to the structure of the in-person lecture components, they will not be recorded; but any materials (e.g. handouts) will be posted to D2L.

**Midterm examinations** will be held in-person during class time.

Students who are unable to attend in-person lecture activities and require accommodation should contact the course instructor immediately: at minimum before September 10 or within 2 days of registration if it is after that date. Accommodations will be set up on an individual basis, where possible within the course structure.

**Laboratories** will run in-person in SA 169 and 259. Check your Student Centre to see the rooms and times for which you are registered. There is no online alternative for the laboratory component. Completion of the laboratory component is required in order to pass the course. Students who are unable to attend the in-person laboratory component should contact an academic advisor immediately to discuss alternatives.

**Re-Entry Protocol for Labs and Classrooms:**

To limit the spread of COVID-19 on campus, the University of Calgary has implemented safety measures to ensure the campus is a safe and welcoming space for students, faculty and staff. The most current safety information for campus can be found [here](https://www.ucalgary.ca/coronavirus). **Online Delivery Details:**

This course does not follow a scheduled meeting pattern.

**Online Component (Blended Learning):**

**Lectures**: The scheduled lecture times on Mondays are set aside for completion of the "self study" components of the course. Videos and check-in quizzes will be provided on D2L. The classroom will be available as a study space and to meet with the instructor during this time, however you are not required to attend these sessions, and the online study exercises can be completed outside the scheduled lecture time.

**Course Site:**

D2L: CHEM 311 L01-(Fall 2021)-Analytical Chemistry: Quantitative Analysis

**Note**: Students must use their U of C account for all course correspondence.

2. **Requisites**:

   See section 3.5.C in the Faculty of Science section of the online Calendar.

   **Prerequisite(s)**:  
   Chemistry 201 or 211; and 203 or 213; and one of Mathematics 249, 265 or 275.
3. Grading:

The University policy on grading and related matters is described in F.1 and F.2 of the online University Calendar.

In determining the overall grade in the course the following weights will be used:

<table>
<thead>
<tr>
<th>Component(s)</th>
<th>Weighting</th>
<th>Date(s)</th>
<th>Note</th>
<th>Mode</th>
</tr>
</thead>
<tbody>
<tr>
<td>Laboratory Analyses [5]</td>
<td>30%</td>
<td>Weekly</td>
<td>There are 6 graded labs: one absence will be excused automatically.*</td>
<td>In-person activity, results submitted online</td>
</tr>
<tr>
<td>Laboratory Notebook [2]</td>
<td>6%</td>
<td>Week of Oct 11 and week of Nov 29</td>
<td>Notebook is graded twice during term. See D2L for details.</td>
<td>Completed in lab (in-person, synchronous) and at home (asynchronous). Handed in person during lab.</td>
</tr>
<tr>
<td>Case Study Assignments [6]</td>
<td>10%</td>
<td>Weekly, in class (see D2L)</td>
<td>9 assignments total during term. Up to three absences will be excused automatically.**</td>
<td>In-person activity, completed during class time (synchronous)</td>
</tr>
<tr>
<td>Pre-class Quizzes [9]</td>
<td>4%</td>
<td>Weekly</td>
<td></td>
<td>Online (D2L) quizzes. Asynchronous.</td>
</tr>
</tbody>
</table>

*If a student does not require an excused absence, the lowest laboratory analysis grade will be dropped when calculating the average grade.

**If a student does not use all 3 excused absences during term, the lowest assignment grade(s) will be dropped to a total of 3 dropped and/or excused assignments.

‡Each midterm has a base weighting of 10%, with the remaining 5% assigned to the higher scoring of the two exams. If a student is unable to write one midterm, causing the weight of that midterm to be shifted to the final exam, the “flexible” 5% will be assigned to the remaining midterm.

Each piece of work (reports, assignments, quizzes, midterm exam(s) or final examination) submitted by the student will be assigned a grade. The student's grade for each component listed above will be combined with the indicated weights to produce an overall percentage for the course, which will be used to determine the course letter grade.

The conversion between a percentage grade and letter grade is as follows.

<table>
<thead>
<tr>
<th>Grade Level</th>
<th>A+</th>
<th>A</th>
<th>A-</th>
<th>B+</th>
<th>B</th>
<th>B-</th>
<th>C+</th>
<th>C</th>
<th>C-</th>
<th>D+</th>
<th>D</th>
</tr>
</thead>
<tbody>
<tr>
<td>Minimum % Required</td>
<td>92.0 %</td>
<td>86.0 %</td>
<td>82.0 %</td>
<td>78.0 %</td>
<td>74.0 %</td>
<td>70.0 %</td>
<td>66.0 %</td>
<td>62.0 %</td>
<td>58.0 %</td>
<td>54.0 %</td>
<td>50.0 %</td>
</tr>
</tbody>
</table>

This course will have a final exam that will be scheduled by the Registrar. The Final Examination Schedule will be published by the Registrar's Office approximately one month after the start of the term. The final exam for this course will be designed to be completed within 2.5 hours.

Grade Limiting Statement:

In order to achieve the prerequisite requirements (i.e., C-) for further Science courses, a student must meet ALL of the following requirements:

1. Perform and submit no less than four of the six graded laboratory analyses and
2. Achieve a minimum 50% weighted average in the laboratory component (taken as the Lab Analyses + Lab Notebook combined), and
3. Achieve a minimum 50% weighted average on the examinations (midterms and final).

This means that if a student scores below 50% weighted average in either the laboratory or the examination components, or misses more than two of the graded lab exercises (for any reason), then the maximum grade they can obtain in CHEM 311 is a D+.

The University of Calgary offers a flexible grade option, Credit Granted (CG) to support student’s breadth of learning and student wellness. Faculty units may have additional requirements or restrictions for the use of the CG grade at the faculty, degree or program level. To see the full list of Faculty of Science courses where CG is not eligible, please visit the following website: https://science.ucalgary.ca/current-students/undergraduate/program-advising/flexible-grading-option-cg-grade

4. Missed Components Of Term Work:
The university has suspended the requirement for students to provide evidence for absences. Please do not attend medical clinics for medical notes or Commissioners for Oaths for statutory declarations.

In the event that a student legitimately fails to submit any online assessment on time (e.g. due to illness etc...), please contact the course coordinator, or the course instructor if this course does not have a coordinator to arrange for a re-adjustment of a submission date. Absences not reported within 48 hours will not be accommodated. If an excused absence is approved, one possible arrangement is that the percentage weight of the legitimately missed assignment could also be pro-rated among the components of the course. This option is at the discretion of the coordinator and may not be a viable option based on the design of this course.

There are no deferred midterm examinations. Students who are unable to write either midterm during the scheduled time should notify the course instructor 10 business days in advance for scheduled absences, or within 48 hours of the missed exam for illness or emergency. For absences reported in advance, if an alternate writing time is available, you will be notified. The weight of a missed midterm will be shifted to the final exam. (see also the note on Midterms under Grading)

For missed case-study assignments, up to three absences will be excused automatically at the end of term. There is no need to notify your instructor if you have missed three or fewer of these assignments. If you will be unable to complete more than three case-study assignments, contact the instructor as soon as possible, following the guidelines above.

There is no make-up lab section. One absence from lab (for any reason) will be excused at the end of term. Please notify the instructor of your absence: if it is possible to complete the lab in an alternate section, you will be notified. For a second or further absence, contact the instructor as early as possible (10 business days in advance for scheduled absences, or within 48 hours of an emergency or illness) to arrange an accommodation if possible.

5. Scheduled Out-of-Class Activities:

There are no scheduled out of class activities for this course.

**REGULARLY SCHEDULED CLASSES HAVE PRECEDENCE OVER ANY OUT-OF-CLASS-TIME ACTIVITY.**

6. Course Materials:

Recommended Textbook(s):


Older editions of the textbook may be used. Readings and assignments will be supplied for the 9th edition; for older editions students are responsible for translating the provided readings on their own initiative.

For in-person examinations:

- A non-programmable scientific calculator (similar to Sharp EL-520X or Casio FX300MS)

Required laboratory materials:

- Lab coat (full length / knee length)
- Safety glasses or goggles - CSA approved, with side shields
- Hardcover, permanently bound laboratory notebook (such as the blue and black "lab notes" and "physics notes" books available from the Bookstore)
- Non-medical masks made of heat-resistant material - at least 2 (see course D2L for details on material specs and requirements for lab use)

Technological Requirements:

See general requirements at https://elearn.ucalgary.ca/technology-requirements-for-students/.

Specific software that will be used in this course:

- Office 365 suite: (Available to students at no additional cost)
  - Excel – full (desktop) version, not iOS/mobile or web version – or equivalent software.
  - Word – or equivalent word processor.
- PDF viewer (e.g. Acrobat Reader, Nitro Reader). Preview or in-browser reader is not recommended.
- A scanner or phone app that can save documents/photos as PDF (e.g. OneDrive app).

General University requirements:
In order to successfully engage in their learning experiences at the University of Calgary, students taking online, remote and blended courses are required to have reliable access to the following technology:

- A computer with a supported operating system, as well as the latest security, and malware updates;
- A current and updated web browser;
- Webcam/Camera (built-in or external);
- Microphone and speaker (built-in or external), or headset with microphone;
- Current antivirus and/or firewall software enabled;
- Stable internet connection.

For more information please refer to the UofC Elearning online website.

7. Examination Policy:

Examination format will follow the official lecture format: as lecture time is scheduled as in-person, examinations are therefore also written in-person during the scheduled times. All examinations are to be completed individually by the student submitting the exam.

Midterm and final exams are closed-book. A non-programmable scientific calculator may be used. A data sheet is provided for use during the exam. A single handwritten data sheet may also be used, and must be handed in with the exam. See D2L for restrictions and requirements for the format and content of the handwritten data sheet.

Other course activities may allow additional resources to be used or collaboration in groups. Please read the instructions for each assignment carefully to determine what resources and degree of communication is allowed.

Any student with academic accommodations must be registered with Student Accessibility Services (see Section 12(e) below), and have reviewed their accommodations as described on the SAS documents with the course coordinator within the first 15 days of the semester or at least 10 business days before any scheduled activity for which accommodations are required. An email confirming mutual understanding of the accommodations will suffice.

Students should also read the Calendar, Section G, on Examinations.

8. Approved Mandatory And Optional Course Supplemental Fees:

Laboratory Breakage Fees and Locker Check-out: The Department of Chemistry has a laboratory glassware breakage fee. At the start of the course, each student is assigned a locker and checks-in to establish that they have a complete set of usable glassware. By signing for check-in, a student agrees that they are now responsible for the glassware until check out. Any equipment that is missing, unusable or has been replaced during the semester will be charged to the student. All students, even those who withdraw early from the course must check out of the laboratory before the last day of lectures (December 9, 2021). Any student who fails to check out before the last day of lectures for the term will be assessed a charge of $30.00. If this fee is not paid by the last day of the final examination period of the term, an additional $10.00 administrative fee will be charged and university services (registration, transcripts, etc.) may be withheld.

9. Writing Across The Curriculum Statement:

For all components of the course, in any written work, the quality of the student’s writing (language, spelling, grammar, presentation etc.) can be a factor in the evaluation of the work. See also Section E.2 of the University Calendar.

10. Human Studies Statement:

Students will not participate as subjects or researchers in human studies.

See also Section E.5 of the University Calendar.

11. Reappraisal Of Grades:

A student wishing a reappraisal, should first attempt to review the graded work with the Course coordinator/instructor or department offering the course. Students with sufficient academic grounds may request a reappraisal. Non-academic grounds are not relevant for grade reappraisals. Students should be aware that the grade being reappraised may be raised, lowered or remain the same. See Section I.3 of the University Calendar.

a. Term Work: The student should present their rationale as effectively and as fully as possible to the Course coordinator/instructor within ten business days of either being notified about the mark, or of the item’s return to the class. If the student is not satisfied with the outcome, the student shall submit the Reappraisal of Graded Term work form to the department in which the course is offered within 2 business days of receiving the decision from the instructor. The Department will arrange for a reappraisal of the work within
the next ten business days. The reappraisal will only be considered if the student provides a detailed rationale that outlines where and for what reason an error is suspected. See sections I.1 and I.2 of the University Calendar.

b. **Final Exam**: The student shall submit the request to Enrolment Services. See Section I.3 of the University Calendar.

Students should note the grading policy for lab Report of Analysis submissions provided in the course laboratory manual.

12. **Other Important Information For Students:**

   a. **Mental Health**: The University of Calgary recognizes the pivotal role that student mental health plays in physical health, social connectedness and academic success, and aspires to create a caring and supportive campus community where individuals can freely talk about mental health and receive supports when needed. We encourage you to explore the mental health resources available throughout the university community, such as counselling, self-help resources, peer support or skills-building available through the SU Wellness Centre (Room 370, MacEwan Student Centre, Mental Health Services Website) and the Campus Mental Health Strategy website (Mental Health).

   b. **SU Wellness Services**: For more information, see www.ucalgary.ca/wellnesscentre or call 403-210-9355.

   c. **Sexual Violence**: The Sexual Violence Support Advocate, Carla Bertsch, can provide confidential support and information regarding sexual violence to all members of the university community. Carla can be reached by email (svsa@ucalgary.ca) or phone at 403-220-2208. The complete University of Calgary policy on sexual violence can be viewed at (https://www.ucalgary.ca/legal-services/sites/default/files/teams/1/Policies-Sexual-and-Gender-Based-Violence-Policy.pdf).

   d. **Misconduct**: Academic integrity is the foundation of the development and acquisition of knowledge and is based on values of honesty, trust, responsibility, and respect. We expect members of our community to act with integrity. Research integrity, ethics, and principles of conduct are key to academic integrity. Members of our campus community are required to abide by our institutional Code of Conduct and promote academic integrity in upholding the University of Calgary’s reputation of excellence. Some examples of academic misconduct include but are not limited to: posting course material to online platforms or file sharing without the course instructor’s consent; submitting or presenting work as if it were the student’s own work; submitting or presenting work in one course which has also been submitted in another course without the instructor’s permission; borrowing experimental values from others without the instructor’s approval; falsification/fabrication of experimental values in a report. Please read the following to inform yourself more on academic integrity:

   Student Handbook on Academic Integrity
   Student Academic Misconduct Policy and Procedure
   Research Integrity Policy

   Additional information is available on the Student Success Centre Academic Integrity page.

   e. **Academic Accommodation Policy**:

   It is the student’s responsibility to request academic accommodations according to the University policies and procedures listed below. The student accommodation policy can be found at: https://www.ucalgary.ca/legal-services/sites/default/files/teams/1/Policies-Student-Accommodation-Policy.pdf.

   Students needing an accommodation because of a disability or medical condition should communicate this need to Student Accessibility Services in accordance with the Procedure for Accommodations for Students with Disabilities: https://www.ucalgary.ca/legal-services/sites/default/files/teams/1/Policies-Accommodation-for-Students-with-Disabilities-Procedure.pdf.

   Students needing an accommodation in relation to their coursework or to fulfil requirements for a graduate degree, based on a Protected Ground other than Disability, should communicate this need, by filling out the Request for Academic Accommodation Form and sending it to Dr. Yuen-Ying Carpenter by email yyscarpe@ucalgary.ca preferably 10 business days before the due date of an assessment or scheduled absence.

   f. **Freedom of Information and Privacy**: This course is conducted in accordance with the Freedom of Information and Protection of Privacy Act (FOIPP). Students should identify themselves on all written work by placing their name on the front page and their ID number on each subsequent page. For more information, see Legal Services website.
g. **Student Union Information:** VP Academic, Phone: 403-220-3911 Email: suvpaca@ucalgary.ca. SU Faculty Rep., Phone: 403-220-3913 Email: sciencerep@su.ucalgary.ca. Student Ombudsman, Email: ombuds@ucalgary.ca.

h. **Surveys:** At the University of Calgary, feedback through the Universal Student Ratings of Instruction (USRI) survey and the Faculty of Science Teaching Feedback form provides valuable information to help with evaluating instruction, enhancing learning and teaching, and selecting courses. Your responses make a difference - please participate in these surveys.

i. **Copyright of Course Materials:** All course materials (including those posted on the course D2L site, a course website, or used in any teaching activity such as (but not limited to) examinations, quizzes, assignments, laboratory manuals, lecture slides or lecture materials and other course notes) are protected by law. These materials are for the sole use of students registered in this course and must not be redistributed. Sharing these materials with anyone else would be a breach of the terms and conditions governing student access to D2L, as well as a violation of the copyright in these materials, and may be pursued as a case of student academic or non-academic misconduct, in addition to any other remedies available at law.

**Laboratory Information:**

Laboratory activities will begin the week of **September 7**. It is mandatory that students wear a lab coat and safety glasses at all times when working in the lab. Students wearing inappropriate laboratory attire will not be permitted to conduct experiments for safety reasons. The manual can be found online (course D2L site). You must consult the online laboratory manual prior to attending any of your scheduled lab periods and printout the required portion of the manual that outlines the procedures you will be doing.

Students repeating the course within the last two years can be exempted from the Laboratory Component of the course if their laboratory was completed within the past two years and a grade of 75% or higher was obtained.

Students choosing to exempt from the lab should be aware that,

- There may be differences between the current labs and those performed in your previous semester;
- The material covered in labs may be integrated into non-lab-based course assessments; and,
- The lab grade achieved on the previous attempt will be carried forward. Where applicable, only the "wet-lab" component will be carried forward (analysis grades + lab notebook). These grades will be in place of the equivalent components ("Laboratory analysis" and "Laboratory notebook") for this term when calculating your course grade.
- Students will still be evaluated on all other course components (Case Study Assignments, Pre-Class Quizzes, Midterm Exams and Final Exams).

Prior to applying for an exemption, students are STRONGLY encouraged to connect with their course instructor to better understand the risks and benefits in their specific course, as well as which grades will be carried forward. Instructors can tell you what access you will have (or not have) to lab materials as an exempt student, and how the lab materials may be integrated.

Any student with academic accommodations that may impact their ability to perform experiments in the time and format required must be registered with Student Accessibility Services (See Section 12(e) above) and have reviewed their accommodations as described on the SAS documents with the laboratory coordinator within the first 15 days of the semester or at least 10 business days before any scheduled activity for which accommodations are required. An email confirming mutual understanding of the accommodations and their application to lab will suffice.

**Laboratory Safety Course:**

All undergraduate students taking chemistry laboratories are required to complete an introductory course (approx. 50 minutes) on laboratory safety. This course is presented in an online format. The Safety Course must be completed before the first laboratory experiment. Students who do not complete the safety lessons will subsequently be denied admission to the laboratories. While it will not count directly to the final grade, the material is considered to be part of the course and is therefore appropriate for inclusion into laboratory pre-labs and exams. Students who have previously completed the Chemistry Safety Course at the University of Calgary in the past five years are NOT required to repeat it.

**Course Outcomes:**

- Identify sources of uncertainty in chemical measurements, and use appropriate statistical analysis methods to describe and quantify uncertainty.
• Using equilibrium principles, quantitatively and qualitatively describe the composition of solutions (acids and bases, chelation complexes, precipitates, and redox couples).
• Identify, explain, and apply common techniques in quantitative analysis, focussed on titrimetry.
• Describe the effect of concentration on a mixture through changes in chemical activity and electrical potential.
• Perform chemical manipulations with high accuracy and precision.
• Keep laboratory records that conform to professional and ethical standards.