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CURRENT AND RECENT POSITIONS

**1994 -
present**

Health Research and Evaluation Consultant in Calgary, Alberta

I work as an independent health research and evaluation consultant, and often in collaboration with a variety of colleagues. I have expertise in qualitative and mixed methods research, literature reviews and environmental scans. Particular areas of interest, include: patient, family and citizen engagement in healthcare; patient/family centered care; patient safety; knowledge exchange and utilization; organizational change; innovation; and, leadership. Past clients include:

Alberta Centre for Child, Family and Community Research
Alberta Innovates Health Solutions
Alberta Health Services (AHS)
Alberta Healthy Living Network
Alberta Network for Immigrant Women
Breast Cancer Info Link
B.C. Provincial Health Services Authority
Calgary Health Region
Canadian Association for Drugs and Technologies in Health (CADTH)
Canadian Association of Colleges and Universities Student Services (CACUSS)
Canadian Public Health Association (CPHA)
College of Midwives of Alberta
Department of Community Health Sciences, University of Calgary
Health Quality Council of Alberta
Health Technology Assessment Unit, University of Calgary
O'Brien Institute for Public Health, University of Calgary
Policywise for Children and Families
Public Health Agency of Canada (PHAC)
Royal Roads University, Victoria, B.C.
SEARCH Canada
Wait Times Management Project, University of Calgary

- 2009-2010** **Senior Research Officer, Policy and Research Division, Mental Health Commission of Canada**
 Senior Research Officer working with the Mental Health Commission's policy and research team to provide support to a variety of community-embedded research teams working on high priority projects supported by the Commission's advisory committees. These included projects in the areas of First Nations, Inuit and Metis mental health; housing and related support services; peer support; and consumer/peer led research. Other internal work included supporting: the development of a rapid response model, an internal project on developing a mentally healthy workplace, and an organization-wide coordinated approach to knowledge exchange.
- 2006 – 2007** **Senior Consultant, Knowledge into Action (K2A) Department, Calgary Health Region**
 Senior Consultant working with the K2A Team to create a foundation for evidence-informed decision-making in the Calgary Health Region. Senior consultant role involves working with areas that have a level of readiness for evidence informed decision-making, and that are identified as Regional priorities (i.e., identified in strategic planning documents). Project leader – Formative Evaluation of Calgary Health Region Patient Safety Policies
- 2004- 2009** **Lead Faculty Team member, SEARCH (Swift Efficient Application of Research in Community Health) Canada**
 Lead faculty team member involves playing multiple leadership roles, including: membership on Management Committee, curriculum review and planning, and co-chairing program advisory committee. Faculty role involves: mentoring and advising health professional SEARCH participants on health services research projects, facilitating small group work; and, teaching health research methods. Research Development Advisor, Northern Lights and Peace Country Health Regions until November 2006. Research development advisor role involves working with health regions to provide research assistance, and to enhance regional capacity to use research and evaluation evidence to improve practice and make better decisions.
- 2001-2008** **Research Associate, Centre for Health Policy Studies (CHAPS), University of Calgary, Alberta**
 Research associate work involves proposal development, project management, data collection and analysis, and report writing for health services research projects. Projects involved in include: assessment of the impact of a Calgary Health Region management structure on physician involvement in management and decision-making; a formative evaluation of a Calgary Health Region community based urgent case centre; a qualitative research project exploring senior healthcare decision-makers on palliative care service delivery; a project for Health Canada to explore factors influencing individual and organizational readiness for change within the public health sector; a research project exploring the impact of different models of primary care service delivery on inter-professional practice; and a national research project looking at the impacts of public engagement in health systems.
- Sept. 1990 - April 1991** **Hamilton-Wentworth District Health Council, Hamilton: Project Manager, Health Systems Review**
 Manager of a sensitive and high profile project to develop a strategic plan for the entire long-term care system in Hamilton-Wentworth within a tight time-frame. Involved working with a high-level task force and a number of working groups; liaising with the Ministry of Health, Ministry of Community and Social Services and the Regional Government; coordinating research; and the preparation of a final report.

- Dec. 1987 - Sept. 1990** **Hamilton-Wentworth District Health Council, Hamilton: Assistant Executive Director**
 Management position with secretariat of local health care planning body - advisory agency to the Ontario Ministry of Health: involved providing executive support to the District Health Council and its committees, strategic health care planning, supervising health planning studies, community and government relations, and a variety of administrative and other responsibilities.
- June 1986 - Dec. 1987** **Ontario Ministry of Health, Toronto: Management Intern**
 Full-time management training position. Two-to-four month assignments in a number of branches within the Ministry, including: Fiscal Resources, Policy Development and Research, Information and Systems, and Institutional Operations. Coordinated a major Ministry project on services for Ontario residents with acquired brain damage. This involved: working with a task force, organizing meetings and visits to facilities across Ontario, conducting research, coordinating input from task force members and health care professionals from across the province, briefing senior Ministry staff, and writing a major report.
- 1980-1985** Practising Physiotherapist

EDUCATION

- 2001 PhD in Health Research, Department of Community Health Sciences, University of Calgary
- 1991 Graduate level course in clinical epidemiology, McMaster University, Hamilton
- 1984-1986 Master of Public Administration (MPA), Carleton University, Ottawa.
- 1983-1984 Courses in accounting and economics, Carleton University, Ottawa.
- 1976-1980 Bachelor of Medical Rehabilitation in Physical Therapy, University of Manitoba, Winnipeg; Dean's Honour Roll.
- 1975-1976 First Year Arts and Science courses, University of Victoria, Victoria, B.C.
- 1975 High School Graduate, Honours, Claremont Senior Secondary School, Victoria, B.C.

CONTINUING EDUCATION SEMINARS AND COURSES

- 1990 Economic Evaluation of Health Care Programs, Faculties of Business and Health Sciences, McMaster University
- 1988-1989 Conversational French
- 1988 Management/Leadership Program for Health Professionals, McMaster University Faculty of Health Sciences

TEACHING

2004-2009	Faculty member (Lead Faculty Team), SEARCH (Swift Efficient Application of Research in Community Health) Canada
2003	Invited faculty member for the Institute for Family-Centered Care's workshop on Moving Hospitals Forward in Family-Centered Care, Toronto, October 2003.
2002	Co-instructor, graduate course in qualitative research methods, Department of Community Health Sciences, University of Calgary
1998	Co-instructor, session on health program evaluation in graduate level course on research methods, Department of Community Health Sciences, University of Calgary
1998-2000	Co-instructor, graduate course on the determinants of health, Department of Community Health Sciences, University of Calgary
1998-2000	Co-instructor, web-based graduate course in health program planning and evaluation, Centre for Health Promotion Studies, University of Alberta
1998	Co-instructor, workshop on focus group research, SEARCH (Swift, Efficient Application of Research in Community Health) Program, Alberta
1998	Instructor, workshop on focus group research, Health Research Methods Course, Faculty of Medicine, University of Calgary
1996-1997	Graduate teaching assistant, graduate level courses in epidemiology and health care in a social perspective, Department of Community Health Sciences, University of Calgary
1990-1991	Clinical Lecturer, School of Occupational and Physiotherapy, McMaster University

RESEARCH STUDIES/GRANTS (*select*)

2013- 2014	A post-policy implementation review of the Winnipeg Central Intake Service (WCIS): a single-entry model to manage referrals and waiting times for hip and knee replacement Role: Collaborator Funder: CIHR (\$85,870)
2009-2012	Evaluating the Impacts of Public Engagement in Health Systems: A Comparative Research-Practice Collaboration Role: Co-Investigator Funders: CIHR (\$375,000)
2008-2010	Evaluation of an Innovative Disclosure Initiative in a Regional Health System Role: Co- Investigator

Funders: Canadian Patient Safety Institute (\$99,000)

- 2008-2010 **Knowledge Creation in Health Care Organizations Involved with the EXTRA and SEARCH Programs: An Evaluation of the Organizational Impact of Participation**
Role: Co-Investigator
Funders: CHSRF (\$249,984)
- 2006-2010 **Strengthening Primary Healthcare Services through Innovative Practice Networks**
Research, Exchange and Impact for System Support (REISS)
Role: Co- Investigator
Funders: Canadian Health Services Research Foundation; Alberta Heritage Foundation for Medical Research (\$359,000)
- 2006 – 2008 **Implementing A List Of Error Prone, Prohibited Medical Abbreviations – Evaluating the Intervention Impact on Physician Prescribing Behavior in the David Thompson Health Region**
Role: Co-Investigator
Funder: Health Quality Council of Alberta (\$80,000)
- 2006-2007 **Evaluating child and youth health networks across Canada**
Research Development Grant
Role: Research associate
Funder: **Child and Youth Health Networks of Canada** (\$20,000)
- 2005-2006 **Palliative Care Services Delivery Decision-making: towards an understanding of healthcare managers' perspectives**
Role: Research Associate and Project Manager
Funder: Pallium Project (\$32,000)
- 2002-2003 **Skills Enhancement for Health Surveillance: Factors Influencing Individual and Organizational Readiness for Change within the Public health Sector**
Role: Research Associate and Project Manager
Funder: – Health Canada (\$23,400)
- 2000-2003 **Towards More Meaningful, Informed and Effective Public Consultation: A Comparative Study of regional Health Authorities in Canada**
Role: Research Associate
Funder: Canadian Health Services Research Foundation (\$350,000)

PUBLISHED WORK (*select*)

- 2017 Laura E. Dowsett, Stephanie Coward, Diane L. Lorenzetti, Gail MacKean, and Fiona Clement (2017). **Living with Hepatitis C Virus: A Systematic Review and Narrative Synthesis of Qualitative Literature**, Canadian Journal of Gastroenterology and Hepatology, vol. 2017, Article ID 3268650, 11 pages, 2017. doi:10.1155/2017/3268650
- 2017 Soril, L., MacKean, G., Noseworthy, TW., Leggett, LE., Clement, F.M. (2017). **Achieving optimal technology use: A proposed model for health technology reassessment**. *SAGE Open Medicine* (5) 1-7.

- 2017 Kristen Sevick, Lesley J. J. Soril, Gail MacKean, Tom W. Noseworthy & Fiona M. Clement (2017): **Unpacking early experiences with health technology reassessment in a complex healthcare system**, *International Journal of Healthcare Management*, DOI:10.1080/20479700.2017.1337679
- 2017 Gillis, C., Gill, M., Marlett, N., MacKean, G. et al. (2017). **Patients as partners in Enhanced Recovery After Surgery: A qualitative patient-led study** *BMJ Open* 2017;7:e017002. doi: 10.1136/bmjopen-2017-017002
- 2016 Berglas, S., Jutai, L., MacKean, G., & Weeks, L. (2016). **Patients' perspectives can be integrated in health technology assessments: an exploratory analysis of CADTH Common Drug Review**. *Research Involvement and Engagement*, 2(21).
- 2016 Damani, Z., MacKean, G., Bohm, E., DeMone, B., Wright, B., Noseworthy, T., Holroyd-Leduc, J. & Marshall, D.A. (2016). **The use of a policy dialogue to facilitate evidence-informed policy development for improved access to care: the case of the Winnipeg Central Intake Service (WCIS)**. *Health Research Policy and Systems*. 14(78)
- 2014 Leggett LE, Lorenzetti DL, Noseworthy T, Tiwana S, MacKean G, Clement F. (2014). **Experiences and attitudes toward risk of recurrence testing in women with breast cancer a systematic review**. *Breast Cancer Research and Treatment*, 10.1007/s10549-014-2900-3
- 2014 Champagne F., Lemieux-Charles L., Duranceau, M.F., MacKean G., Reay, T. (2014). **Organizational impact of evidence-informed decision making training initiatives: a case study comparison of two approaches: the launch of implementation science**. *Implementation Science*, 9(53).
- 2013 MacKean, G., Noseworthy, T., Elshaug, A.G., Leggett, L., Littlejohns, P., Berezanski, J. & Clement, F. (2013). **Health Technology Reassessment: The art of the possible**. *International Journal of Technology Assessment in Health Care*, 29(4): 418-23.
- 2013 Korngut L, MacKean G, Casselman L, Johnston M, Day L, Lam D, Lorenzetti D, Warner J, Jetté N, Pringsheim T. (2013). **Perspectives on Neurological Patient Registries: A Literature Review and Focus Group Study**. *BMC Medical Research Methodology*, 13:135.
- 2012 Eichner, J.M., Johnson, B.H., Betts, J.M., Chitkara, M.B., Jewell, J.A., Lye, P.S., Mirkinson, L.J., Brown, C., Heiss, K., Lostocco, L., Salerno, R.A., Percelay, J.M., Alexander, S.N., Abraham, M., Ahmann, E., Crocker, E., DiVenere, N., MacKean, G., Schwab, W.E., Shelton, T. **Patient- and family-centered care and the pediatrician's role**. *Pediatrics* volume 129, issue 2, year 2012, pp. 394 - 404
- 2012 Leggett, L.E., MacKean, G.L., Noseworthy, T.W., Sutherland, L. & Clement, F. (2012) **Current status of health technology reassessment of non-drug technologies: Survey and key informant interviews**. *Health Research Policy and Systems*, 10:38.
- 2011 MacKean G., Spragins W., L'Heureux L., Popp J., Wilkes C. and Lipton H (2011). **Advancing family centred care in child and adolescent mental health: A critical review of the literature**. *Health Care Quarterly*.

- 2009 Harrison, A., MacKean, G., Cullivan, M. (2009). **Healing Partnerships: The importance of involving patients, families & volunteers**, In Frampton S.B & Charmel P. Putting Patients First: Best Practices in Patient-Centered Care. (2nd Edition). San Francisco: Jossey-Bass.
- 2008 Casebeer, A., MacKean G, Maloff B, Musto R, Abelson J, Forest PG. (2008). **Engaging the Public Voice in Health Care Decision Making**. In McFee, L., Ferlie, E. and Hyde, P. (Eds.) Organizing and Re-Organizing: Power and Change in Health Care Organizations. Palgrave-McMillan
- 2008 Scott C.M. & MacKean G.L. (2008). **Strengthening Community Action: Public Participation and Partnerships for Health** in Vollman A.R., Anderson E.T. & McFarlane (Eds). Canadian Community as Partner: Theory and Multidisciplinary Practice (2nd Edition). Philadelphia: Wolters Kluwer Health Lippincott Williams & Wilkins
- 2007 Abelson, J., Forest, P. G., Eyles, J., **Casebeer**, A., Martin, E. & MacKean, G. (2007). **Exploring the role of context in the implementation of a deliberative public participation experiment: Results from a Canadian comparative study**. Social Science & Medicine. 64: 2115-2128.
- 2006 Casebeer A., Hayward S., MacKean G., Matthias S. & Hayward R. (2006). **SEARCH Canada: Building capacity in health organizations to create and use knowledge**. Evidence in Action, Acting on Evidence: A casebook of health services and policy research translation stories.
- 2005 Wilfreda E. Thurston, Gail MacKean, Ardene Vollman, Ann Casebeer, Myron Weber, Brett Maloff and Judy Bader (2005). **Public participation in regional health policy: a theoretical framework**, Health Policy, 73(3): 237-252
- 2005 MacKean, G. L., Thurston, W. E., & Scott, C. M. (2005). **Bridging the divide between families and health professionals' perspectives on family centered care**. Health Expectations, 8, 74-85.
- 2004 Abelson J, Forest PG, Eyles J, Casebeer A, MacKean G. (2004). **Will it make a difference if I show up and share: A Citizens' Perspective on Improving Public Involvement Processes for Health System Decision-Making?** Journal of Health Sciences and Policy Research, 9 (4), 205-212.
- 2003 Thurston, W.E., Vollman, A.E., Wilson, D.R., MacKean, G.L., Felix, R. & Wright. M.F. (2003). **Development and testing of a framework for assessing the effectiveness of health promotion**. Social and Preventive Medicine 48(5), 301 - 316.
- 1999 MacKean, G. & Thurston W.E. (2000). **The impact of public input: Defining participation in health system decisions**. Health Policy Forum, 3 (1), 16-19.
- 1998 Wiebe, V.J., MacKean, G., & Thurston W.E. (1998). **Public participation in health promotion program planning: A conceptual model**. In W.E. Thurston, J.D. Sieppert, V.J. Wiebe, (Eds.). Doing health promotion research: The science of action, (pp.161-176). Calgary, AB: University of Calgary Health Promotion Research Group.
- 1996 MacKean, G. & Thurston W.E. (1996). **A Canadian model of public participation in health care planning and decision making**. In Stingl, M. & Wilson, D. (Eds.). Efficiency vs. equality: Health reform in Canada. Lethbridge, AB: Regional Centre for Health Promotion and Community Studies, University of Lethbridge.

PEER - REVIEWED PRESENTATIONS

Oral Presentations

- 2012 Yates MJ, GermAnn K, MacKean G. **Conversations that Matter: Collective Storytelling to Develop Public Health Leadership Competencies**. CPHA Annual Conference. Edmonton Alberta. June 13-14, 2012
- 2010 MacKean G, Casebeer A. **Improving Palliative Care Decision-Making by Narrowing Gaps between Vision and Reality**. 7th Bi-annual Organizational Behaviour and Health Care (OBHC) conference, Birmingham England. April 11-14, 2010
- 2008 Popp J., MacKean G., L'Heureux L., Spragins W., Wilkes, C. and Lipton H. **Collaborative Children's Mental Health Care: involving Families as Partners**. National Conference on Collaborative Mental Health Care. Victoria, British Columbia – May 15, 16 and 17, 2008
- 2007 Harrison, A., Popp, J. & MacKean, G. **Advancing patient and family centered care across a health care system**. 3rd International Conference on Patient and Family Centered Care, Seattle Washington. August 2007
- 2007 Popp, J., MacKean, G., & Lindstrom, R. & Casebeer, A. (2007) **Child and Youth Health Networks**. Family Centered Care in Context. Meeting at the Intersection: Strengthening Child, Family and Professional Partnerships; Calgary, Alberta; April 29, 2007
- 2007 MacKean, G., Thurston, W.E. & Scott, C. **Bridging the Gap Between Families and Health Professionals Perspectives on Family Centered Care**. Family Centered Care in Context. Meeting at the Intersection: Strengthening Child, Family and Professional Partnerships. Calgary, Alberta. May 2007
- 2005 Casebeer, A., MacKean, G., Troy, C., Sealy, J. (2005) **Putting Skills Into Practice: Readiness for Change Among Public Health Practitioners**. Presented at the Canadian Public Health Association 96th Annual Conference, Ottawa, ON.
- 2004 Casebeer, A, MacKean, G, & Musto, R. (June 2004) **Public Participation from our Communities**. Abstract presented at the 95th annual conference of the Canadian Public Health Association. St. John's, Newfoundland.
- 2003 MacKean, G. **A substantive theory of family-centered care or: What is it; why does it seem to hard to do; and how can we move forward?** 1st International Conference on Patient and Family-Centered Care, Boston Massachusetts, September 2003
- 2003 Casebeer, A., MacKean, G. & Maloff B. **Public involvement in child health services planning and decision-making**, Canadian Public Health Association conference, Calgary Alberta, May 2003
- 2003 Thurston W.E., MacKean, G. & Casebeer, A. **Regional Health Authorities and Community Organizations Working Together for Public Health**. Canadian Public Health Association conference, Calgary Alberta, May 2003

- 2002** Casebeer, A., MacKean, G. & Maloff, B. **Public involvement in child health services planning and decision-making.** International Association of Public Practitioners: Alberta Chapter Conference, Calgary Alberta, October 2002
- 2002** Thurston W.E., MacKean, G. & Vollman, A., Maloff, B., Casebeer, A. **Public participation and health governance.** International Association of Public Practitioners: Alberta Chapter Conference, Calgary Alberta, October 2002
- 2002** Thurston W.E., Casebeer A., MacKean G., Vollman, A., Maloff, B. **Public participation and health governance.** Canadian Public Health Association conference, Yellowknife NWT, July 2002
- 1999** MacKean G. **What women with a family history of breast cancer said about their information-seeking experiences,** World Breast Cancer Conference, Ottawa, Ontario, July 1999

Poster Presentations (select)

- 2015 Soril, L., MacKean, G., Noseworthy, T., Clement, F. **Integrating Health Technology Assessment into a Complex Healthcare System: Diverse Perspectives from Stakeholders in Alberta.** Canadian Association for Health Services and Policy Research conference, Montreal, May 25-28, 2015
- 2012 Steadman, R., Sevick, L., Leggett, L.E., Lorenzetti, D., MacKean, G., Noseworthy, T., Ghali, W., Rabi, D., Ronksley, P., Rose, S., Clement, F.M. **A Health Technology Assessment of Radiofrequency Ablation for Chronic Low Back Pain.** Health Technology Assessment International; June 25-28, 2012
- 2102 Leggett, L.E., Noseworthy, T.W., Lorenzetti, D., Zarrabi, M., Sutherland, L.R., MacKean, G., Clement, F.M. **Health Technology Reassessment: Current Practices and Approaches.** Canadian Agency for Drugs and Technology in Health Symposium; April 15-17, 2012
- 2009 Nettleton S., Flemons W., MacKean G., MacLeod B. et al. **Evaluation of an Integrated Disclosure Initiative: Phase 1.** The Canadian Healthcare Safety Symposium (Halifax 9). Montreal, Quebec. October 2009.
- 2009 MacKean G., Scott CM, Gall, VN, Sakamoto T., Friesen L. **Use of Lean Six Sigma in GRIDLOCC: Preliminary Evaluation Findings.** Canadian Council of Health Services Executives - Effective Health Leadership Forum on Applying Lean Systems Thinking, Edmonton, Alberta, March 2009
- 2007 Scott, CM, Lagendyk, L, MacKean, G, Casebeer, A. **Generating evidence collaboratively to influence policy and practice decisions in real time - The example from the CoMPaIR Program.** RTNA 2007 Conference: Knowledge Transfer: Raising the Stakes for System Change. Edmonton, Alberta, October 1-3, 2007.
- 2007 Scott, CM, Paskall, C, Lagendyk, L, Dobrowolski, S, MacKean G. **Putting research to work: A participatory deliberative approach to primary health care research.** 8th International Interdisciplinary Conference: Advances in Qualitative Methods, Banff, Alberta, September 21 – 24, 2007.
- 2002 MacKean G. & Thurston W.E. **Toward an ethic of caring: The pathway to improved communication in health care.** International Conference on Communication in Health Care, Warwick University, UK, September 18-20, 2002
- 2000 Thurston W.E. & MacKean G. **Shared decision-making at a systemic level: The importance of communication.** International Conference on Communication in Health Care, Warwick University, UK, September 18-20, 2002

INVITED PRESENTATIONS (select)

Gail MacKean

- 2016** **Workshop - The Fundamentals of Qualitative Research: What it is, How to Appraise it, and What You Can Do with it?** Canadian Agency for Drugs and Technologies in Health (CADTH) conference, Ottawa, Ontario, April 2016
- 2014** **Workshop – Qualitative Research Methods and Health Technology Assessment: An Unlikely Marriage?** Canadian Agency for Drugs and Technologies in Health (CADTH) conference, Gatineau, Quebec, April 2014
- 2013** **Workshop - Health Technology Reassessment: Promoting Value and Evidence-Based Practice.** Canadian Agency for Drugs and Technologies in Health (CADTH) conference, Ottawa, April 2012
- 2007** **Panel Presentation - Moving Forward Together: Family & Youth Perspectives on Family Centred Care.** Family Centered Care in Context. Meeting at the Intersection: Strengthening Child, Family and Professional Partnerships; Calgary, Alberta; April 29, 2007
- 2007** **Focus Groups.** Health Research Methods conference. University of Calgary, Alberta; May, 2007
- 2006** **Focus Groups** Health Research Methods conference. University of Calgary, Alberta; May 2006
- 2006** **Family and Patient Centered Care.** Ontario Hospital Association Conference on Patient and Family Centered Care - Keynote Address; April 2006
- 2005** **Focus Groups** SEARCH Forum - Reshaping Culture: Applying Research to Improve Health, Edmonton Alberta; June 2005
- 2005** **Qualitative Data Analysis.** Health Research Methods conference. University of Calgary, Alberta; April 2005
- 2005** **An introduction to using NUDIST for qualitative data management and analysis.** Health Research Methods conference. University of Calgary, Alberta; April 2005
- 2004** **Family-Centered Care.** Alberta Children's Hospital Respiratory Services Retreat. May 2004
- 2003** **The relationship between culturally competent care and family-centered care;** panel presentation; Moving the Agenda of Cultural Competency Forward in Pediatric Health Care; June 2003
- 2001** **A Substantive Theory of Family-Centered Care.** Community Health Sciences Research Seminar, Faculty of Medicine, University of Calgary; November 2001
- 2002** **Family-Centered Care.** Presentation to pediatric residents, Alberta Children's Hospital, Calgary Health Region; September 2001
- 2001** **Toward a Substantive Theory of Family-Centered Care: What children and families need from the health care system.** Grand Rounds, Alberta Children's Hospital, Calgary Health Region; March 2001.
- 2000** **Principles of Family-Centered Care: Opportunities and Challenges.** Presentation at Calgary Regional Health Authority Planning Retreat, Calgary Alberta; November 2000.

- 2000** **Client/family/people centered care: How is the health care system meeting the needs of children and families?** Rehabilitation in-service day on family-centered care. Alberta Children's Hospital, Calgary Health Region; September 2000.
- 2000** **Family-centered care: Implications for the Child Health Network and Facility Planning.** New Alberta Children's Hospital Planning Retreat, Canmore, Alberta; September 2000.

VOLUNTEER COMMITMENTS (Select)

- 2014 - present** IMAGINE Citizens Collaborating for Health, Citizen Steering Committee Member
- 2013 – present** Alberta Network for Immigrant Women, Integrity Leadership Program – Advisory Committee Member
- 2006 – 2008** Patient Experience Advisory Committee Member. Calgary Health Region
- 2007 – 2008** Family Centered Care in Context. 2009 Conference. Conference Planning Committee member
- 2005- 2006** Family Centered Care in Context. Meeting at the Intersection: Strengthening Child, Family and Professional Partnerships; Calgary, Alberta; April 29, 2007
Conference Planning Committee member
- 2001- 2003** Southern Alberta Child and Youth Health Network Evaluation Subcommittee, member
- 2000- 2003** New Alberta Children's Hospital Strategic Directions and Concept Development Teams, member
- 1994 – 2001** Heart Beats Children's Society of Calgary, Board of Directors (Chair, 1998-2000)
- 1992 – 1997** Alberta Children's Hospital Community Advisory Committee member
(Chair, 1994-97)
- 1996 -1997** Regional Child Health Planning Committee member, Calgary Regional Health Authority
- 1989-1991** Hamilton-Wentworth Regional Chairman's Affordable Housing Task Force, Member

AWARDS

- 2007** SEARCH Canada *Searching for Excellence* Award for Teaching and Mentoring
- 1998–1999** William H. Davies Medical Research Scholarship

PROFESSIONAL AFFILIATIONS

- 2005 – present** Adjunct Assistant Professor, Department of Community Health Sciences, Cumming School of
Gail MacKean

Medicine, University of Calgary

2009 – present

Member, O'Brien Institute for Public Health, Cumming School of Medicine, University of Calgary