

# Peter Taylor, MBA, ICD.D

LinkedIn: <https://www.linkedin.com/in/petertaylor248/>

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*A seasoned senior business executive, Chief Information Officer, board member, business advisor, and community volunteer, with extensive diverse experience across many global organizations, large and small. A change agent with an extensive consulting background and proven record of modernization, transformation, healthy disruption, creativity and enablement of people, process and technology. Holder of dual (Australia & Canada) citizenship.*

## [EDUCATION HIGHLIGHTS]

- Queen's University, Smith School of Business – **Master of Business Administration** (Aug 2016 – May 2018)
- Queen's University School of Business - Advanced Executive Certificate in General Management (Apr 2015)
- Queen's University School of Business - Finance for Non-Financial Managers Certificate (Sep 2005)
- University of Calgary - IT Executive Leadership Program (Jun – Dec 2004)
- ICD-Rotman - Director Education Program, ICD.D designation (Nov 2018 – Apr 2019)

## [CAREER HIGHLIGHTS]

Haskayne School of Business – Calgary, Alberta (Jul 2021 – present)

### **Instructor**

Instructing in the Business Technology Management Area (BTMA) at the Haskayne School of Business.

Haskayne School of Business – Calgary, Alberta (Nov 2020 – May 2021)

### **Sessional Instructor**

Instructing on the Introduction to Business Technology Management (BTMA 317) course at the Haskayne School of Business. This course focuses on digital business technology management and enterprise applications. Foundation areas include: digital business strategy, strategy alignment, enterprise analysis, IT platforms, data management, business analytics, IT governance, IT innovation, organizational impacts, and economic considerations. BTMA317 is a mandatory course within the Bachelor of Commerce program.

Perpetuo Limited – Calgary, Alberta (Dec 2019 – Jun 2021)

### **Management Consultant**

Providing consulting services to a variety of clients including:

- Emissary, Inc.
- Level / CardiAI.

Calgary Police Service – Calgary, Alberta (Jun – Nov 2019)

### **Chief Information Officer (CIO)**

As a member of the Senior Leadership Team, I provided leadership to the Information Management & Technology team of 350 people within the Calgary Police Service. Reporting to the Deputy Chief, Bureau of Corporate Support and having a mandate to drive modernization, transformation and healthy disruption to the service, through more efficient and effective process, people engagement and technology enablement.

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Perpetuo Limited – Calgary, Alberta (Jun 2018 – May 2019)

## Management Consultant

Providing consulting services to a variety of clients including:

- Shaw Communications Inc.
- Keyword Labs Inc.

Shaw Communications Inc. – Calgary, Alberta (Jul 2004 – May 2018)

## Senior Vice President and Chief Information Officer (CIO)

I joined Shaw in July of 2004, in the capacity of Director, IT Operations, reporting to the CIO, responsible for a team of 47 full-time employees and several contract consultants. During this 14-year term, I was promoted to Senior Director, Vice President, Acting CIO & CSO, and in November of 2015, appointed as Senior Vice President (SVP) and Chief Information Officer (CIO).

As SVP/CIO, I provided leadership to a diverse team of over 650 people, with a combined capital and operational budget in excess of \$200 million. This role provided technology strategic direction and vision for all Shaw companies, contributing to the overall company-wide annual operating plans and business strategy. As the accountable executive for all enterprise-wide user experience, enterprise-wide infrastructure, as well as tier 1 and 2 customer technology operations and support, the role ensured the highest levels of customer experience and satisfaction were achieved. In this role, I drove the Enterprise Risk Management (ERM) strategy and plan, including technology risk, incident and crisis management. In addition, I was accountable for the team providing all security, physical and cyber, and compliance (SOX, PIPEDA, Privacy, CASL etc.), working directly with federal, provincial and local government, and law enforcement agencies.

Over the 14 years, Shaw underwent significant change and transformation as an organization, driven by consumers/customers, competition, regulatory, government, technological and overall industry pressures. In April of 2014, I was given accountability to change the way Shaw operated as a business, which included the significant shift to partner-led and cloud-based business functions and technological solutions.

Direct Energy Marketing Limited (Centrica PLC) – Calgary, Alberta (Nov 2001 – Jun 2004)

## Business Unit IS Director

In November of 2001, after consulting to Direct Energy for over 10 years off and on, I was appointed as Business Unit IS Director providing leadership, direction and expertise in all aspects of Information Systems to the Western Canadian operations and Texas Energy Management Group (EMG) of Direct Energy Marketing Limited and its sister company, Republic Power, LP. A local Calgary staff of 8 full-time Information Systems professionals and a variety of full-time consultants supported these business units and locations. At its peak, the IS team in Calgary reached 35 employees, supported by an additional team of contract consultants.

In December 2001, the Energy Management Group initiated a project to redesign and replace the existing trading and risk management systems with a new energy management system (EMS). As the IS work stream leader, I was responsible for the management of all IS project staff, budget and delivery of the project to satisfy Texas deregulation in early 2002 and the Ontario deregulation in May of 2002. This was a successful project, on time and on budget.

In June of 2002, Direct Energy entered into an agreement to acquire a large customer base in Texas from CPL/WTU. I had a lead role on this project which drove significant IS initiatives around the infrastructure and applications hosted in Calgary.

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Throughout 2002 and 2003, I participated in various due diligence exercises conducted by the Mergers & Acquisitions team, most of which were related to corporate or asset-based upstream acquisitions.

In December of 2002, Direct Energy entered into an agreement with ATCO to acquire the 1-million electrical and gas customers in Alberta. As the IS Work Stream Leader for this major initiative, I was responsible for all aspects of the project, including reporting to the executive steering committee. I participated directly in many initiatives and tasks including ATCO I-Tek negotiations, Energy Management Group readiness, regulated and deregulated market entry and office and personnel expansions.

On a continuous basis, I provided valuable input into the development of regional and corporate strategies, processes, and procedures in support of the various business units located throughout Western Canada. As the senior IS representative in Western Canada and member of the Western Region Leadership Team, I provided regular briefings to the regional business managers and executive, while overseeing all project initiatives within Western Canada. I was responsible for the Western Canadian IS capital plan and operating budgets.

## [OTHER CAREER DETAILS]

- Pinion Microsystems Ltd. – Management Consultant (Jun 1999 – Oct 2001)
- LOGICORP Data Systems – General Manager (Apr 1998 – May 1999)
- Doppler Business Solutions – Vice President (Sep 1997 – Mar 1998)
- Proxy Systems Ltd. / Burnt Sand Solutions – Vice President, Technical Services (Dec 1995 – Aug 1997)
- Fazer Systems Inc. / DCS Systems Ltd. – Vice President (Dec 1989 – Sep 1995)
- Mobil Oil – Project Consultant (Oct 1988 – Aug 1989)
- Webster Computer Corporation – Technical Sales Specialist (May – Sep 1988)
- State Transport Authority / Victoria Police Force – Investigator/Constable (Jan 1985 – Oct 1987)
- Lucas Industries – Systems Analyst / Developer-Programmer (Jan 1980 – Dec 1984)
- Australian Army (reserve & full-time duty) – Sapper / Corporal / Sergeant (Jul 1978 – Jun 1989)

## [OTHER EDUCATION DETAILS]

- Blended and Online Workshop Series – University of Calgary (May 2021 – present)
  - Indigenous Awareness, Moving Towards Reconciliation – Haskayne School of Business (Apr 2021)
  - Teaching Online Program II – University of Calgary (Feb – Mar 2021)
  - Teaching Online Program I – University of Calgary (Feb 2021)
  - Get Hands-On with Power BI Certificate – Wiley (Feb 2021)
  - Indigenous Canada Certificate – University of Alberta (Oct – Dec 2020)
  - Cybersecurity Crash Course for Directors & Executives – Bennett Jones (May 2019)
  - Foundations of Leadership Program – Shaw Communications Inc. (Jan 2013 – Dec 2016)
  - Leaders of Leaders Program – Shaw Communications Inc. (Jan 2013 – Dec 2016)
  - Foundation Certificate in IT Service Management (ITIL) – itSMF (Apr 2005)
  - High Performance Leadership Program – The Leaders Circle (Jan 2005 – Dec 2012)
  - How to Manage Projects – SkillPath, Inc. (Apr 1999)
  - Designing Quality Databases with Erwin – Logic Works (Aug 1996)
  - NetFRAME Technical Field Service Course – NetFRAME (Oct 1992)
  - CASE Technologies – Ernst & Young (Mar 1990)
  - NetWare Systems Manager Course – Novell (Feb 1989)
  - Programming Technology Diploma – Control Data Institute (Nov 1987 – May 1988)
  - Computer Systems Certificate – Royal Melbourne Institute of Technology (Jan 1978 – Dec 1980)
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## [PROFESSIONAL MEMBERSHIPS]

- Institute of Corporate Directors (ICD), Calgary (Jan 2015 – present)
- CIO Association of Canada, Calgary (Jan 2009 – Sep 2020)

## [SPECIAL STATUS & CERTIFICATIONS]

- Institute of Corporate Directors ICD.D.
- RCMP telecommunications carriers (TELCO) project support security clearance.
- CSIS security clearance obtained for Canadian Government interactions.
- Government of Canada security clearance sponsored by PWGSC.
- Calgary Police Service security clearance and polygraph.
- Calgary Police vulnerable sector security clearance.
- Victoria Police Force security clearance.
- Australian Security Intelligence Organization security clearance.
- Australian Army security clearance.

## [CURRENT BOARD ACTIVITY]

Janus Academy, Calgary (Mar 2020 – present)

- Member of the Board of Directors
- Chair, New School Committee (Mar 2020 – Apr 2021)

SPARK - The Energy Credit Union, Calgary (Mar 2020 – present)

- Member of the Board of Directors
- Chair, Governance Committee (Mar 2020 – Apr 2021)
- Risk Committee (Mar 2020 – Apr 2021)
- Chair, Risk & Governance Committee (Apr 2021 – present)

## [PRIOR BOARD/COMMITTEE EXPERIENCE]

YouthLink Calgary (Jun 2018 – May 2021)

- Member of the Board of Directors
- Governance, Nominating, Finance and HR Committee (Jun 2018 – Nov 2019)
- Curriculum and Innovation Committee (Jun 2018 – May 2021)
- Community Engagement Committee (Nov 2019 – May 2021)

YMCA Calgary (May 2018 – May 2021)

- Member of the Board of Directors
- Audit and Investment Committee
- People and Governance Committee

Condominium Corporation # 210088, Calgary (Mar 2019 – Sep 2020)

- President & Member of the Board of Directors

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Canadian Association of Chiefs of Police, Canada (Aug – Nov 2019)

- ICT Committee Member

Keyword Labs Inc. (Keywords), Calgary (Sep 2018 – Aug 2019)

- Member of the Board of Directors
- Vice Chair, Board of Directors
- Chair, Governance, Audit & People Committee

Muraho Technology, Kigali, Rwanda (Jun 2018 – Aug 2019)

- Member of the Board of Advisors

TECTERRA Inc., Calgary (Sep 2015 – Aug 2016)

- Member of the Board of Directors

Chestermere Army Cadet Corp Parent Committee (Aug 2013 – Jul 2015)

- Member / Treasurer / Vice President

Oracle Corporation, San Francisco, California (Jul 2012 – May 2018)

- Member, Oracle CIO Advisory Board

Canadian Security Telecommunications Advisory Committee (Jan 2010 – May 2018)

- Industry Committee Member

Osage Computer Group, Phoenix, Arizona, USA (Jan 1995 – Dec 1996)

- Member of the Board of Directors / Chief Technology Officer (CTO)

DCS Systems Ltd. - Calgary, Alberta, Canada (Jul 1993 – Sep 1995)

- Member of the Board of Directors

### **[CURRENT COMMUNITY ENGAGEMENT & VOLUNTEER ACTIVITY]**

University of Calgary, Hunter Centre for Entrepreneurship and Innovation (Sep 2018 – present)

- Pitch Advisor
- Business Advisor
- Ideation Advisor

University of Calgary, Canadian Centre for Advanced Leadership in Business (Sep 2018 – present)

- Student Mentor

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### [PRIOR COMMUNITY ENGAGEMENT & VOLUNTEER ACTIVITY]

- Haskayne School of Business, Chair – Master of Management Program, Business Advisory Council
- 2020 Stars of Alberta Volunteer Award Certificate of Recognition
- Feed the Hungry, Volunteer
- Indefinite Arts Centre, Artist Patron
- Scouts Canada, Scout Leader
- U8 Soccer Calgary, Coach
- Victorian Tennis Association, Club Secretary