

Psychology 425		Human Factors		Fall 2023	
Instructor:	Prof. Jeff Caird	Lecture Location:	SH 274		
Phone:	403-220-8441	Lecture Days/Time:	MWF 9:00-9:50 a.m.		
Email:	jkcaird@ucalgary.ca	Laboratory 1 (BA01):	W 2:00 to 3:50 p.m.		
Office:	222 AD	Laboratory 2 (BA02):	F 2:00 to 3:50 p.m.		
Office Hours:	By appointment	Lab. Location	AD 248		
TA:	Samia Sheikh				

Course Description

This course surveys the theory and data pertaining to the relationships between humans and technology. A set of laboratory experiences is integral to this course.

Course Learning Outcomes

The Department of Psychology is committed to student knowledge and skill development. The table below lists the key learning outcomes for this course, the program-learning outcomes they facilitate (see <https://live-arts.ucalgary.ca/psychology/about#program-learning-outcomes>), and the expected level of achievement.

Course Learning Outcomes	Assessment Methods	PLO(s)	Level(s)
Students will apprehend and articulate the knowledge and methods within human factors.	Multiple choice and essay exams.	1,5,7,8	A
Students will apply knowledge and methods to a variety of contexts and problems.	Laboratory assignments, essays exams, group activities.	2,6,7,8	C
Students will search and synthesize knowledge on a specific topic.	Research paper, presentations.	3,4,5,7,8	C

Notes. PLOs = Program-Learning Outcomes: 1 = demonstrate knowledge of psychological sciences, 2 = think critically and solve problems, 3 = conduct research and analyze data, 4 = communicate effectively, 5 = demonstrate information literacy, 6 = understand and implement ethical principles in a diverse world, 7 = apply psychological knowledge and skills, 8 = Demonstrate multicultural competence and awareness of issues related to equity, diversity,* and inclusion. Level of PLO achievement facilitated by this course: I = introductory, C = competency, A = advanced.

Acknowledgments and Respect for Diversity

Our department views diversity of identity as a strength and resource. Your experiences and different perspectives are encouraged and add to a rich learning environment that fosters critical thought through respectful discussion and inclusion. The Department of Psychology would also like to

acknowledge the traditional territories of the people of the Treaty 7 region in southern Alberta. The City of Calgary is also home to Métis Nation of Alberta, Region III.

Course Format

This is an in-person class held on campus.

Prerequisites

PSYC 300,301 and admission to the psychology major or honours program

Required Text

Lee, J.D., Wickens, C.D., Lui, Y., & Boyle, L.N. (2017). *Designing for People: An Introduction to Human Factors Engineering (3rd ed.)*. Charleston, S.C.: CreateSpace.

The text is required and available from the Bookstore (and online). Previous versions of this textbook do not have the same material as the 3rd edition, which is listed above.

Assessment Methods

Examinations:

- 1) The **mid-term exam** on **October 13th (F)** will cover readings (C1–7) and lectures through Oct. 11th.
- 2) The **final exam** will stress the final half of the course readings, lecture notes and lectures (i.e., C8, 9, 10, 11; Notes), however, a portion of it will be cumulative (e.g., usability, attention, etc.). The final exam will be scheduled by the Registrar and will be two hours in length and is again closed book.
- 3) The format of the midterm and final exams is approximately 60% multiple choice and 40% essay. The weighting of each exam is indicated under the Distribution of Grades. A review sheet will be provided prior to each exam with example essays.
- 4) Exams in this course are closed book. The use of resources, including class notes, the textbook, online resources, and calculators is prohibited during the exams in this course. Students may not communicate with others about course material or the exam either in person or electronically during exams.

Laboratories:

A total of 9 laboratory experiences are tentatively scheduled. Of these, 8 laboratory assignments are required and comprise 40% of the final grade. The first laboratory on design is not marked. Each laboratory assignment is worth 5% of the final mark and assignments will typically be 1 to 3 pages in length. The TA will provide a detailed laboratory handout on D2L that outlines each of the laboratories, marking expectations, methods of submission, due dates and late assignment penalties. Students must achieve a passing grade on both the class and lab components to pass this course.

Distribution of Grades:

Laboratory Assignments	40%
Mid-term Exam (Oct 13 th)	20%
Final Exam (registrar-scheduled)	40%
Total	100%

Missed Exams and Late Laboratory Assignments

It is the responsibility of the student to notify the instructor within a reasonable time if an exam or laboratory will be missed. Late assignments will not be accepted without instructor approval. Once approved by the course instructor, and at their discretion, alternative arrangements for missed assessments may be considered <https://www.ucalgary.ca/pubs/calendar/current/g-1-2.html>.

Students may be asked for documentation <https://www.ucalgary.ca/pubs/calendar/current/m-1.html>.

University of Calgary Academic Integrity Policy

Academic integrity is the foundation of the development and acquisition of knowledge and is based on values of honesty, trust, responsibility, and respect. We expect members of our community to act with integrity.

Research integrity, ethics, and principles of conduct are key to academic integrity. Members of our campus community are required to abide by our institutional code of conduct and promote academic integrity in upholding the University of Calgary's reputation of excellence. It is your responsibility to ensure that you have read and are familiar with the student academic misconduct policy:

<https://www.ucalgary.ca/legal-services/sites/default/files/teams/1/Policies-Student-Academic-Misconduct-Policy.pdf>.

Department of Psychology Criteria for Letter Grades

Psychology course instructors use the following criteria when assigning letter grades:

A+ grade: *Exceptional Performance*. An A+ grade indicates near perfect performance on multiple choice and short answer exams. For research papers/essays/course projects/presentations, an A+ grade is awarded for exceptional work deserving of special recognition and is therefore not a common grade.

A, A- Range: *Excellent Performance*. Superior understanding of course material. Written work is very strong in terms of critical and original thinking, content, organization, and the expression of ideas, and demonstrates student's thorough knowledge of subject matter.

B Range: *Good Performance*. Above average understanding of course material. Written work shows evidence of critical thinking and attention to organization and editing but could be improved in form and/or content.

C Range: *Satisfactory Performance*. Adequate understanding of course material. Knowledge of basic concepts and terminology is demonstrated. Written work is satisfactory and meets essential

requirements but could be improved significantly in form and content. Note: All prerequisites for courses offered by the Faculty of Arts must be met with a minimum grade of C-.

D range: *Marginally meets standards*. Minimal understanding of subject matter. Written work is marginally acceptable and meets basic requirements but requires substantial improvements in form and content. Student has not mastered course material at a level sufficient for advancement into more senior courses in the same or related subjects.

F grade: *Course standards not met*. Inadequate understanding of subject matter. Written work does not meet basic requirements. Student has not demonstrated knowledge of course material at a level sufficient for course credit.

Grading Scale

A+	96-100%	B+	80-84%	C+	67-71%	D+	54-58%
A	90-95%	B	76-79%	C	63-66%	D	50-53%
A-	85-89%	B-	72-75%	C-	59-62%	F	0-49%

It is at the instructor's discretion to round off either upward or downward to determine a final grade when the average of term work and final examinations is between two letter grades. To determine final letter grades, final percentage grades will be rounded up or down to the nearest whole percentage (e.g., 89.5% will be rounded up to 90% = A but 89.4% will be rounded down to 89% = A-).

Important Dates

Date	Topic/Activity/Readings/Due Date (revise and add columns & rows as necessary)
W Sep 6	First day of lectures
R Sep 14	Last day to drop a class without a penalty
F Sep 15	Last day to add or swap a course
F Sep 22	Fee payment deadline for Fall Term full and half courses.
S Sep 30	UNIVERSITY CLOSED National Day for Truth and Reconciliation
M Oct 9	UNIVERSITY CLOSED Thanksgiving Day
F Oct 13	Midterm Exam
S Nov 11	UNIVERSITY CLOSED Remembrance Day (Observed Monday Nov 13).
Nov 12-18	Term Break No Classes
M Nov 20	No lecture
W Nov 22	No lecture
W Dec 6	Fall Term Lectures End. Last day to withdraw with permission from Fall Term half courses.
Dec 9-20	Fall Final Exam Period

Tentative Lecture Schedule

	Dates	Topic(s)	Readings
1.	Sept. 6, 8	Syllabus, Introduction	Lee et al. (2017), C1
2.	Sept. 11, 13	Research Methods	C2
3.	Sept. 15, 18	Design, Evaluation	C3
4.	Sept. 20, 22, 25	Visual, Auditory Systems	C4, C5
5.	Sept. 27, 29	Cognition	C6
6.	Oct. 2, 4	Decision Making	C7
7.	Oct. 16, 18, 20	Displays, Controls	C8, C9
8.	Oct. 27, 30	Automation	C10
9.	Nov. 1, 3	Anthropometry	C11
10.	Nov. 4, 14	Transportation	Course Notes
11.	Nov. 20, 22	Aging	Course Notes
12.	Nov. 24, 27	Safety and Human Error	C16
13.	Nov. 27, 29	Healthcare HF	Course Notes
14.	Dec. 1, 4	AI	Course Notes

Tentative Laboratory Schedule

Date	Laboratory	Lab. Number
Sept. 6/8	No Labs., First Week	
Sept. 13/15	Design Lab.	1
Sept. 20/22	Usability Engineering I	2
Sept. 28/30	Usability Engineering II	3
Oct. 4/6	Pictorial Lab.	4
Oct. 11/13	Midterm/No Labs.	
Oct. 18/20	Social Media Lab.	5
Oct. 25/27	HFES Conference, No Labs.	
Nov. 2/4	Home Office Layout	6
Nov. 8/10	Automated Vehicle Lab.	7
Nov. 15/17	Term Break, No. Labs.	
Nov. 22/24	Aging Lab.	8
Nov. 29/Dec. 1	AI Lab.	9

Extra Research Participation Course Credit is Not Offered for this Course.

Seating During Exams

Instructors and exam invigilators are free to ask students to move seats before an exam begins or even during an exam. Students must comply with this request and refusal to do so may warrant a charge of academic misconduct.

Absence From Test/Exam

Makeup tests/exams are **NOT** an option without the approval of the instructor <https://www.ucalgary.ca/pubs/calendar/current/g-1-1.html> At the instructor's discretion, a makeup test/exam may differ significantly (in form and/or content) from a regularly scheduled test/exam.

Once approved by the instructor a makeup test/exam must be written within 2 weeks of the missed test/exam on a day/time scheduled by the instructor. If a student cannot write their final exam on the date assigned by the Registrar's Office, they need to apply for a deferred exam.

<https://www.ucalgary.ca/registrar/exams/deferred-exams>

Travel During Exams

Consistent with University regulations, students are expected to be available to write scheduled exams at any time during the official December and April examination periods. Requests to write a make-up exam because of conflicting travel plans (e.g., flight bookings) will NOT be considered by the department. Students are advised to wait until the final examination schedule is posted before making any travel arrangements.

If a student cannot write their final exam on the date assigned by the Registrar's Office, they need to apply for a deferred exam [Deferred Final Exams | University of Calgary \(ucalgary.ca\)](#) Students with an exceptional extenuating circumstance (e.g., a family emergency) should contact the Department of Psychology psyugrd@ucalgary.ca

Reappraisal of Graded Term Work <http://www.ucalgary.ca/pubs/calendar/current/i-2.html>

Reappraisal of Final Grade <http://www.ucalgary.ca/pubs/calendar/current/i-3.html>

Academic Accommodations

Students seeking an accommodation based on disability or medical concerns should contact Student Accessibility Services; SAS will process the request and issue letters of accommodation to instructors. For additional information on support services and accommodations for students with disabilities, visit www.ucalgary.ca/access/. Students who require an accommodation in relation to their coursework based on a protected ground other than disability should communicate this need in writing to their Instructor. The full policy on Student Accommodations is available at <https://www.ucalgary.ca/legal-services/sites/default/files/teams/1/Policies-Student-Accommodation-Policy.pdf>.

Academic Misconduct

For information on academic misconduct and its consequences, please see the University of Calgary Calendar at <http://www.ucalgary.ca/pubs/calendar/current/k.html>

Instructor Intellectual Property

Course materials created by professor(s) (including course outlines, presentations and posted notes, labs, case studies, assignments, and exams) remain the intellectual property of the professor(s). These materials may NOT be reproduced, redistributed, or copied without the explicit consent of the professor. The posting of course materials to third party websites such as note-sharing sites without permission is prohibited. Sharing of extracts of these course materials with other students enrolled in the course at the same time may be allowed under fair dealing.

Copyright Legislation

All students are required to read the University of Calgary policy on Acceptable Use of Material Protected by Copyright

(https://library.ucalgary.ca/services/copyright?_gl=1*bcjlpn*_ga*OTY1ODc0Njg0LjE2NjkxNTA1NTM.*_ga_X4GN9Y4W7D*MTY3Nzc5MjM3Ni4xNy4xLjE2Nzc3OTI4MDYuMC4wLjA) and requirements of the copyright act (<https://laws-lois.justice.gc.ca/eng/acts/C-42/index.html>) to ensure they are aware of the consequences of unauthorized sharing of course materials (including instructor notes, electronic versions of textbooks etc.). Students who use material protected by copyright in violation of this policy may be disciplined under the Non-Academic Misconduct Policy.

Freedom of Information and Protection of Privacy

Student information will be collected in accordance with typical (or usual) classroom practice. Students' assignments will be accessible only by the authorized course faculty. Private information related to the individual student is treated with the utmost regard by the faculty at the University of Calgary

Student Support and Resources

<https://www.ucalgary.ca/registrar/registration/course-outlines>

Important Dates

The last day to drop this course with no "W" notation and **still receive a tuition fee refund** is **Thursday, September 14th, 2023**. Last day add/swap a course is **Friday, September 15th, 2023**. The last day to withdraw from this course is **Wednesday, December 6th, 2023**.